

PRESS RELEASE

Superior Court of California, County of Sonoma, Successfully Implements Tyler Technologies' Odyssey Integrated Court Management System

Santa Rosa – Sonoma Superior Court announced the successful implementation of Tyler's Odyssey Case Management System in civil, probate, family, and mental health. Sonoma Superior Court joins 26 other Courts in developing and implementing a unified case management system to streamline operations throughout the court and enhance access to justice. With the fully implemented new system, the public will have electronic access to court files and will be able to file documents and review file contents electronically. Likewise, court operations will ultimately be more economical as paper files are replaced with electronic files.

José O. Guillén, Court Executive Officer, congratulated the team of court employees, also known as Subject Matter Experts (SMEs) and the Tyler Implementation Team for their collective contribution to reach this critical milestone. He also credited the bench "for their vision and commitment to invest one-time reserves for a new case management system that will result in long-term cost-effectiveness and greater access to case management information for our justice partners and court users."

The key drivers for migrating to a new case management system included effectiveness, efficiency; and, leveraging on new technology to take advantage of eServices and move to a paperless environment. In replacing the 30-year old County legacy Integrated Justice System (IJS), which was an expensive service for the Court, it required a court case management system that could exchange case information with the key justice partners — the district attorney, probation, public defender, sheriff records, detention and law enforcement and move to a web based platform furthering access to the public. For the past three years the Court and Justice Partners have collaborated on methods to share case information electronically. The team has identified fifteen (15) electronic interfaces, and two (2) web portals. The successful implementation of civil, probate, family, and mental health included three (3) of the fifteen (15) electronic interfaces, and both web portals.

The County has also licensed Tyler's Eagle recording and document management solution. The County has used Tyler's AES residential computer-assisted mass appraisal (CAMA) solution for California since 2010. The District Attorney and Public Defender have also migrated to a new case management system, Karpel.

In family law, the Court has completed the implementation of Odyssey Judge Edition; a powerful, electronic courtroom system that presents judges with data digitally on the bench via touch-screen technology. Also, by end of January 2017, the court will have completed the implementation of Judge Edition for civil, probate, and mental health courtrooms. This feature aids in courtroom efficiency by moving to a paperless environment. Other licensed features to be implemented in the near future include Clerk's Edition to automate courtroom minutes and eFiling.

Odyssey was selected by the Sonoma Superior Court in 2014 after the Judicial Council created a shortlist of eligible vendors through a competitive process. Sonoma Superior Court used the state's Master Services Agreement (MSA) which gives California's 58 superior courts the ability to purchase Odyssey at pre-negotiated terms, conditions and pricing outlined in the MSA. The MSA was developed by a group of IT leaders and court managers within the California judicial system as a way for the state's superior courts to efficiently purchase a case management system.

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With the successful implementation of Phase I, the Court is poised to implement remaining litigation areas during its Phase II, including criminal, juvenile delinquency, and juvenile dependency before June 2017. The current traffic case management system, known as eCourt by Daily Journal, was implemented in May 2014, replacing the County's legacy mainframe system when it was decommissioned. The timing for migrating eCourt-Traffic into Odyssey is currently being evaluated.

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